Secureworks®

SecureWorks Notice – Announcement of End of Life of Enterprise iSensor Cisco Equipment

These EOL Announcements arise from a decision by Secureworks to End of Sale and End of Life Enterprise iSensor Cisco equipment.

The following services are included in this EOL along with their respective EOL effective date:

Service	Effective EOL Date
All Enterprise iSensor Cisco equipment or software support	January 31, 2022

Support for Enterprise iSensor Cisco equipment will end on January 31, 2022 or on the Cisco End of Support date, whichever comes first.

Any renewal cannot extend beyond EOS dates issued by Cisco. Please reference the link below for Cisco's EOS dates: https://www.cisco.com/c/en/us/products/security/eos-eol-listing.html

What Alternatives Are Available to Customers?

Managed and Monitoring Next Generation Firewall with CTU Intelligence
Customers can move to Managed and Monitored Next Gen Firewall with CTU signatures at renewal. This is the same level of service and support you have now with Enterprise iSensor. The only change is Secureworks will no longer be reselling Cisco related products.

CTP based Monitoring
Customers can move to Monitored Next Generation Firewalls or Up to Security Device Monitoring.

Red Cloak™ Threat Detection and Response
For customers looking to migrate to Red Cloak™ Threat Detection and Response, Next Gen Firewalls can be ingested as data sources when the customer purchases Red Cloak TDR. Please review the proper documentation for support devices.

Purchase of Cisco Licenses and Hardware
In all cases, customers must engage with a Cisco reseller of their choosing to purchase hardware, licenses and receive support on their Cisco purchases. https://www.cisco.com/c/en/us/buy.html..

As always, we value your business and are committed to providing you with the highest quality service that you have come to expect from SecureWorks.

Thank you,
SecureWorks Service Lifecycle Management