Secureworks® | Taegis™ ManagedXDR

Keep Threats from Lurking in Your Environment with Taegis™ ManagedXDR Elite

The Challenge

- Advanced adversaries continuously evolve their tactics to avoid detection

- Telemetry data does not always produce all the details needed to find stealthy threats

- You need ongoing, proactive managed threat hunting, customized to your environment, with frequent communication of results to reduce opportunities for infiltration and mitigate risk

Discover stealthy and evasive threats with continuous, managed threat hunting included with Secureworks® Taegis™ ManagedXDR Elite, a Secureworks high-value add-on to our Taegis ManagedXDR managed detection and response solution that is focused exclusively on continuous, proactive threat hunting. Get a designated Secureworks expert to perform proactive and iterative threat hunting across your endpoint, network, and cloud environments, and to provide bi-weekly updates on your organization's exposure to targeted threats. Leverage Secureworks' 20+ years of industry leadership in security solutions and its elite expertise in threat hunting and research to help protect your business from advanced attacks and increase cyber resilience.

The Challenge of Threat Discovery

Managed detection and response services (MDR) are popular with organizations looking to improve threat detection, enable rapid response, gain security expertise and reduce their security's operational burden. Many MDR vendors include some type of threat hunting capabilities designed to search for advanced threats, but often do not employ the comprehensive, continuous, personalized threat hunting organizations want to further boost

their security posture and protect their environment from sophisticated attacks. Proactive managed threat hunting provides the needed depth and frequency of hunting, contextualized to the customer's specific IT environment and applications.

Gain Personalized Threat Hunting Expertise

Taegis ManagedXDR Elite delivers deep, continuous, proactive threat hunting via a designated Secureworks expert, who meets with you every two weeks to discuss findings and make mitigation recommendations. We understand what normal looks like, and when we discover something suspicious, we move quickly to protect you.

Gain a trusted partner

Your Secureworks threat hunter serves as an extension of your security team. This expert gets to know your team, your environment, and your security and business priorities, and uses that knowledge to deliver impactful security insights and recommendations designed to improve your security posture.

Identify threats that bypass traditional detection

Give advanced threats undivided attention by having your designated Secureworks expert scour your endpoints, networks, and cloud assets for potentially malicious elements (including attacks, misconfigurations, and vulnerabilities).

Reduce dwell time

Cut the mean-time-to-detect (MTTD) insidious threats with continuous threat hunting, leveraging deep scanning, AI-driven analytics of the Taegis platform, and Secureworks threat research. Reduce mean-time-to-respond (MTTR) with prompt, agreed-upon response actions.

Improve Your Risk Profile

Get some of security's top experts on your side with Taegis ManagedXDR Elite, combining the power of the Taegis platform with our vast security expertise and insights to provide you with continuous human-led threat hunting and regular collaboration with a designated Secureworks expert. Establish proactive threat hunting baselines, which are important to adhering to compliance standards. Reduce risk with proactive identification of stealthy threats, giving you greater confidence that your security controls and posture are strong.

Why Secureworks

- Designated as a **Strong Performer** in the 2023 Forrester Wave™: Managed Detection and Response and a **Leader** in the IDC MarketScape: U.S. Managed Detection and Response Services

- **3,000+** incident response and security testing engagements annually

- **110** expert hunters and researchers on staff

- **175+** threat groups monitored

- **400%** return on investment in Taegis ManagedXDR with a <3 months' payback period[1]

[1] Forrester Consulting 2021 TEI Study commissioned by Secureworks
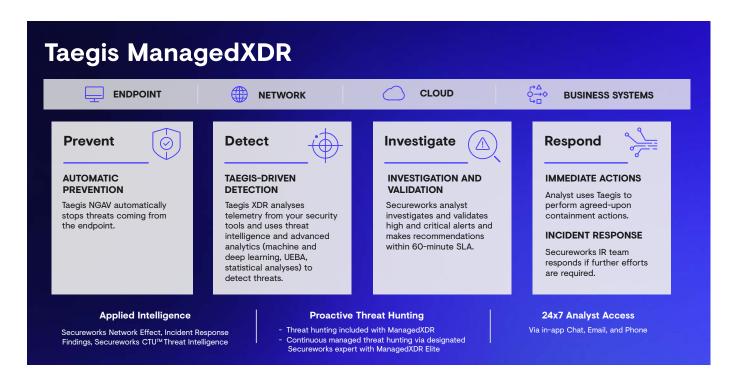
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Secureworks Taegis ManagedXDR Elite is a high-level threat hunting add-on to the Taegis ManagedXDR solution

Components & Features	ManagedXDR	ManagedXDR Elite
Taegis Advanced Analytics	✓	✓
Support for Endpoint, Network and Cloud	✓	✓
Support for AWS, Azure, O365	✓	✓
Applied Threat Intelligence	✓	✓
Remote Incident Response Services	✓	✓
Continuous Global Threat Hunting and Research by CTU™	✓	✓
Response Action Execution	✓	✓
Targeted Threat Hunting Frequency	**Monthly**	**Continuous**
Designated Threat Hunter	✗	✓
Initial Threat Hunting Baseline	✗	✓
Artifact-Driven and Hypothesis-Driven Hunting	✗	✓
Custom Targeted Hunts Based on Customer Requests	✗	✓
Customer Touchpoint Meetings	**Quarterly**	**Bi-weekly**

Taegis ManagedXDR Elite supports a variety of endpoint agents, including:

- Secureworks agents
- CrowdStrike
- VMware Carbon Black
- Microsoft Defender
- SentinelOne

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Taegis ManagedXDR

ENDPOINT	NETWORK	CLOUD	BUSINESS SYSTEMS

Prevent

AUTOMATIC PREVENTION

Taegis NGAV automatically stops threats coming from the endpoint.

Detect

TAEGIS-DRIVEN DETECTION

Taegis XDR analyses telemetry from your security tools and uses threat intelligence and advanced analytics (machine and deep learning, UEBA, statistical analyses) to detect threats.

Investigate

INVESTIGATION AND VALIDATION

Secureworks analyst investigates and validates high and critical alerts and makes recommendations within 60-minute SLA.

Respond

IMMEDIATE ACTIONS

Analyst uses Taegis to perform agreed-upon containment actions.

INCIDENT RESPONSE

Secureworks IR team responds if further efforts are required.

Applied Intelligence

Secureworks Network Effect, Incident Response Findings, Secureworks CTU™ Threat Intelligence

Proactive Threat Hunting

- Threat hunting included with ManagedXDR
- Continuous managed threat hunting via designated Secureworks expert with ManagedXDR Elite

24x7 Analyst Access

Via in-app Chat, Email, and Phone

Why is Secureworks Different Than Other MDR Providers?

Secureworks' combination of award-winning XDR software, incident response and threat hunting experience, and 20-plus years of security-service leadership makes us uniquely positioned to help you minimize the risk and business impact of cyberattacks.

Award-Winning MDR

Secureworks is cited as a Strong Performer in The Forrester Wave™: Managed Detection And Response, Q2 2023.

Secureworks is cited as a Leader in the IDC MarketScape: U.S. Managed Detection and Response Services 2021 Assessment.

2x

ManagedXDR

Award Winner

About Secureworks

Secureworks® (NASDAQ: SCWX) is a global cybersecurity leader that protects customer progress with Secureworks® Taegis™, a cloud-native security analytics platform built on 20+ years of real-world threat intelligence and research, improving customers' ability to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.

For more information, call **1-877-838-7947** to speak to a Secureworks security specialist **secureworks.com**

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