

DATA SHEET

Taegis™ ManagedXDR

Scale Your Security Operations with a 24x7 Threat Detection and Response Unit

Secureworks Taegis ManagedXDR is our 24x7 managed detection and response service, which works for you to detect advanced threats and take the right action. Our threat hunting, incident response and security operations expertise, combined with our focus on building a trusted relationship with you and your team, help strengthen your organization's security posture.

Up-Level Security Skills and Resources and Reduce Costs

With limited resources at your disposal, protecting your organization from advanced threats can seem overwhelming. [ManagedXDR](#) is designed to alleviate this burden and help you uncover threats 24x7. We achieve this through a combination of:

- Award-winning Taegis XDR extended detection and response software that applies advanced analytics to detect threats
- Optional Taegis NGAV add-on that brings next-generation endpoint prevention capabilities
- Market-leading services that are informed by over 20 years of experience in security operations

This is in addition to a diversity of attacker data gained from more than 3,000 incident response and adversarial testing engagements annually, and in-depth threat research performed by Secureworks Counter Threat Unit™.

[Taegis XDR](#) uses threat intelligence, machine and deep learning, and user behavioral analytics for rapid threat detection. Our team will expose adversaries by prioritizing endpoint, network, and cloud

threat activity and identify which events require action. Receive unlimited response for in-scope assets. While we fully manage* this technology on your behalf, you will have full access to it so that we can collaborate on investigations via live chat.

Threat hunting is an included component of ManagedXDR to proactively isolate any malware that managed to evade your existing controls.

We offer ManagedXDR Elite for customers who want continuous threat hunting and bi-weekly meetings with a designated threat hunter. ManagedXDR Enhanced delivers everything available in ManagedXDR, along with higher-touch threat investigation, governance and advisory, and orchestrated response.

In addition, for customers who wish to elevate defenses, bolster incident readiness and accelerate cyber resilience, Secureworks Services for ManagedXDR can be added to provide easy and flexible access to a broad catalog of cybersecurity services including tabletop exercises, penetration testing and a suite of adversary exercises.

Customer Benefits


- **Achieve a 413% ROI on your ManagedXDR investment** via cost savings, risk reduction, and productivity gains¹
- **Raise the skill level of your team** through collaborative investigations and live chat with our analysts
- **Receive unlimited response for in-scope assets, and monthly threat hunting**, with option of continuous managed threat hunting as part of ManagedXDR Elite
- **Gain threat knowledge** to defend against adversaries
- **Improve your security posture** as our security experts provide quarterly reviews of your defenses, and easy access to comprehensive Secureworks Services for ManagedXDR
- **Combine detection and response capabilities** of Taegis XDR with next-generation endpoint prevention of [Taegis NGAV for comprehensive prevention, detection and response](#)

FORRESTER®**WAVE STRONG
PERFORMER 2023**Managed Detection
And Response

ManagedXDR

 ENDPOINT
 NETWORK
 CLOUD
 BUSINESS SYSTEMS

Prevent



AUTOMATIC PREVENTION

Taegis NGAV automatically stops threats coming from the endpoint.

Detect



TAEGIS-DRIVEN DETECTION

Taegis XDR analyses telemetry from your security tools and uses threat intelligence and advanced analytics (machine and deep learning, UEBA, statistical analyses) to detect threats.

Investigate



INVESTIGATION AND VALIDATION

Secureworks analyst investigates and validates high and critical alerts and makes recommendations within 60-minute SLA.

Respond



IMMEDIATE ACTIONS

Analyst uses Taegis to perform agreed-upon containment actions.

INCIDENT RESPONSE

Secureworks IR team responds if further efforts are required.

Applied Intelligence

Secureworks Network Effect, Incident Response Findings, Secureworks CTU™ Threat Intelligence

Proactive Threat Hunting

- Threat hunting included with ManagedXDR
- Continuous managed threat hunting via designated Secureworks expert with ManagedXDR Elite

24x7 Analyst Access

Via in-app Chat, Email, and Phone


Why is Secureworks Different Than Other MDR Providers?

Secureworks’ combination of [award-winning XDR software](#), incident response and threat hunting experience, and more than 20 years of security-service leadership makes us uniquely positioned to help you minimize the risk and business impact of cyberattacks.

Award-Winning MDR

Secureworks is cited as a Strong Performer in The Forrester Wave™: Managed Detection and Response, Q2 2023.

Secureworks is cited as a Leader in the IDC MarketScape: U.S. Managed Detection and Response Services 2021 Assessment.



¹The Total Economic Impact™ of Secureworks Taegis™ ManagedXDR, Forrester Consulting, December 2020

²Taegis XDR is managed by Secureworks. The optional Taegis NGAV add-on is managed by the customer.

About Secureworks

Secureworks® (NASDAQ: SCWX) is a global cybersecurity leader that protects customer progress with Secureworks® Taegis™, a cloud-native security analytics platform built on 20+ years of real-world threat intelligence and research, improving customers’ ability to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.



For more information, call **1-877-838-7947** to speak to a Secureworks security specialist secureworks.com